



## On Demand Subscription

*Please read On Demand Subscription details thoroughly*

### **Disclaimer**

Always consult your physician before beginning any exercise program. This general information is not intended to diagnose any medical condition or to replace your healthcare professional. Consult with your healthcare professional to design an appropriate exercise prescription.

### **Copyright and Sharing**

Content, fitness videos, On Demand memberships, including all visual and audio created by Sarah Fechter Fitness Headquarters are not to be copied, sold, shared, downloaded or redistributed without written consent of Sarah Fechter Fitness HQ. In the event of these terms being violated SFHQ reserves all rights to terminate all access without refund.

### **On Demand Fitness Membership**

You can become an On Demand Fitness Member by signing up to pay monthly, for unlimited access to our "Fitness videos." Fitness videos are online video programming that we offer as part of On Demand Fitness Membership.

### **Recurring Billing**

The membership fee will be billed at the beginning of the paying portion of your membership and each month thereafter unless and until you cancel your membership. We automatically bill your payment method each month on the calendar day corresponding to the commencement of your paying membership. We reserve the right to change our billing timing, in particular, if your payment method has not successfully been charged.

### **No Refunds**

Payments are non-refundable and there are no credits for partially used periods. Following a cancellation, however, you will continue to have access to your SF On-Demand Membership through the end of your current billing period. Account balances at the SF Studio may not be used for any online purchases or SF On-Demand Memberships.

### **Cancellations**

You may cancel your SF On Demand Membership at any time for any reason. To cancel your recurring subscription, please visit your account settings. You will click your account drop down > My Subscriptions > Select On-Demand Fitness drop down > Select Cancel Subscription. Following a cancellation, you will lose access to all Fitness videos you enrolled in during your membership at the end of your billing period. If you choose to sign back up as a member, your billing date will update to the day you paid.

## **Tech Support**

If you are having trouble accessing your membership please contact our support team at email us at [info@sarahfechter.com](mailto:info@sarahfechter.com).

Please allow a 24-48 hour response time.

## **Termination**

You may terminate your use of the Service at any time by terminating your account. Termination of your account is your sole right and remedy with respect to any dispute with SF On Demand Membership regarding the Service or these Terms. SF On Demand Membership may suspend or terminate your access to the Service at any time, for any reason. If SF On-Demand Membership suspects that you have violated any provision of these Terms, SF On-Demand Membership may also seek any other available legal remedy. Your rights under these Terms will terminate automatically if you fail to comply with any of these Terms. Upon termination, you must destroy or delete any copy of SF On-Demand Membership videos in your possession. You remain solely liable for all obligations related to use of the Service, even after you have stopped using the Service. Neither SF On-Demand Membership nor any of its licensors, suppliers, or publishers are liable to you or to any third party for any loss caused by any termination of the Service or termination of your access to the Service.

## **FAQ'S**

- **I do not live close, but love having the on-demand option. Is that changing?**

It's getting better! We are adding 10+ new workouts with new instructors and coaches. We'll be celebrating our anniversary with an on demand offer this October.